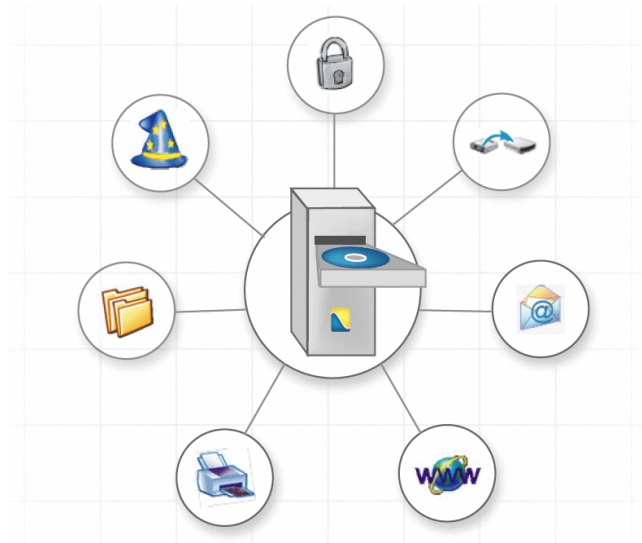


EZblue BusinessServer

The All - In - One Server For Your Home And Business

Quick Start Guide

Version 3.11



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- 2** EZblue Server Installation
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1

EZblue Server Overview

EZblue Business Server is a Linux based server software. It is designed for the home or for small to medium sized businesses. EZblue is a complete server with built in features and functions needed to store and manage your data files. It is very easy to setup and use. EZblue Business Server keeps your business up and running and saves time and money by providing the following features:

- * Centralized, secure server for storing and sharing your critical business data
- * Built-in automatic backup and restore module
- * Built-in file server, web server, print server and VPN server
- * Optional purchase: sync, mail, iTunes and Quickbooks modules

Before You Begin:

CAUTION: The EZblue server software must be installed on a **Dedicated** computer and **Not** on your PC. *Installing the EZblue trial software on your PC will completely delete all existing data.* You can use any IBM PC compatible computer that meets the following minimum system requirements:

Pentium III 500Mhz based system or faster.
 512 MB or higher
 CD-ROM Drive
 10/100 Network Interface Card
 20 GB or larger hard drive (new drive is recommended)
 VGA-based video card and VGA monitor
 Optional 20 GB or larger internal backup drive or external USB drive



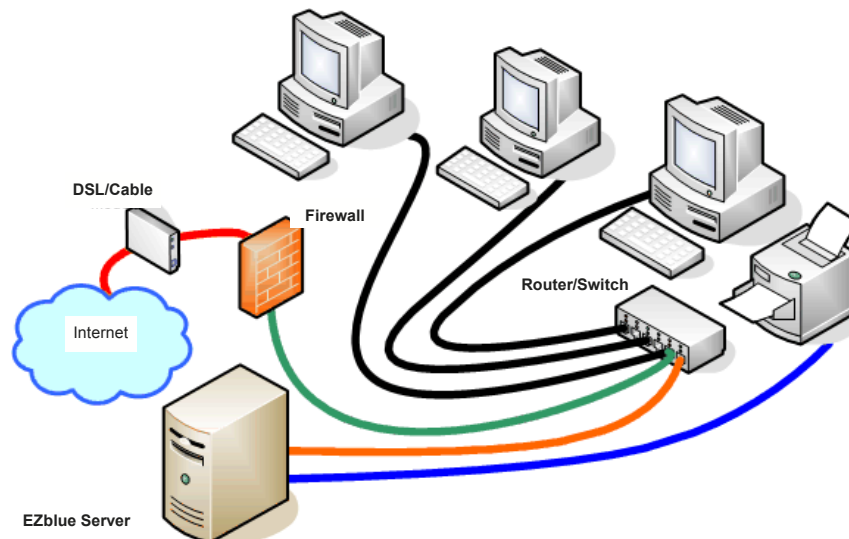
Do you have an old PC that you're thinking of parting with? Before you send it to the landfill, you may want to install the EZblue Business Server and put it to use. Our innovative software technology delivers a compelling reason to recycle outdated computers. By reducing the number of computers that would end up as electronic waste, you can help protect the environment.



We strongly recommend that you use a router/switch rather than a hub. The use of a router switch greatly increases the security and the performance of your network.

Connecting Your Server

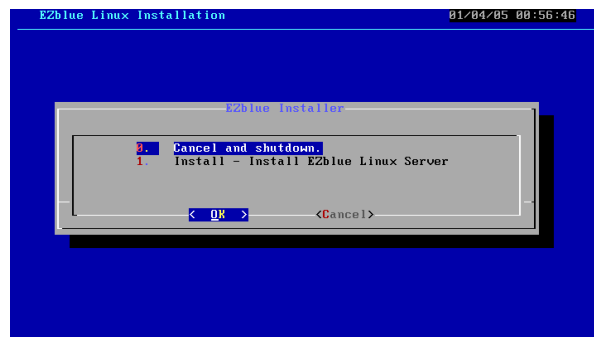
Connect your EZblue Server to your router/network using Ethernet cable as shown in the following diagram:



2

EZblue Server Installation

- Step 1:** Turn on the power to the **server** computer (not your PC but a computer **Dedicated** to be used as a server).
- Step 2:** Be sure that the computer is set to boot from the CD drive. This can be accomplished through the boot settings in the PC motherboard's BIOS. To make sure that your computer is set to boot from the CD ROM drive, you need to do the following:
- A:** Press Ctrl+Alt+Del all at once to restart your computer (server). Instructions will be displayed on the monitor indicating how to enter the computer BIOS setup. For further instructions, check your computer owner's manual.
 - B:** Set the CD-ROM drive as the first boot device. Save the new setting and exit.
- Step 3:** Open the CD ROM drive and insert the EZblue Server Software CD.
- Step 4:** Now restart the computer (server) by pressing Ctrl+Alt+Del all at once. The computer will start loading the EZblue server software from the CD ROM drive. Wait until the software is completely loaded and follow the instructions until you see the following message on the monitor:

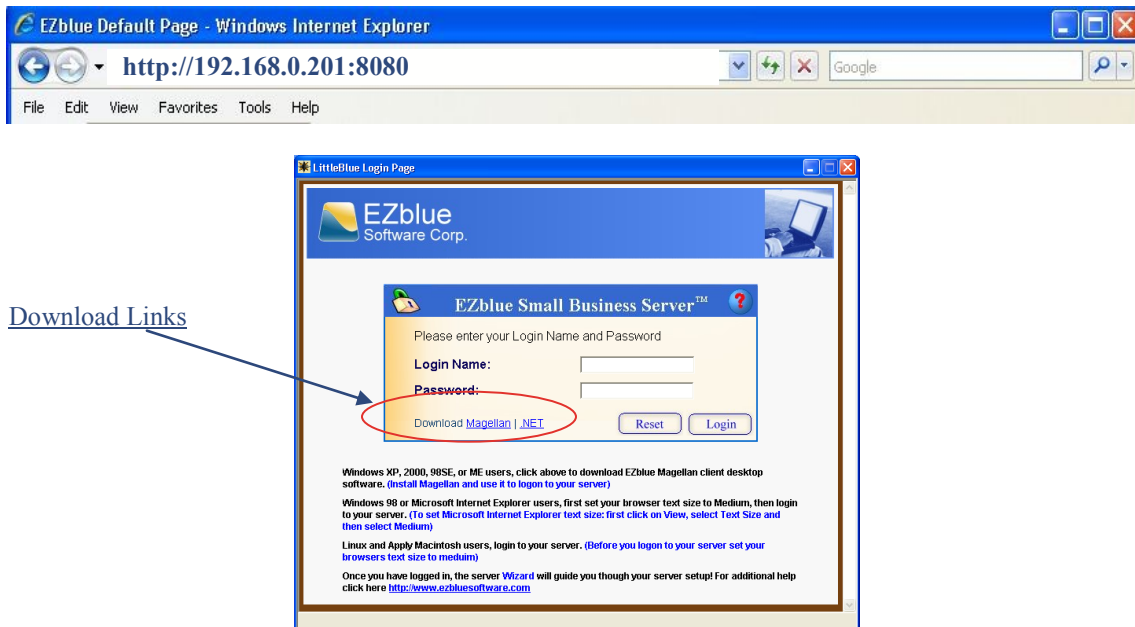


- Step 5:** At this point, select, "Install EZblue Server Software," or you may cancel and exit the installation process.
- Step 6:** Follow the instructions on the screen.
- Step 7:** When the server software is completely installed, you will be instructed to access and configure your server through your PC (be sure your PC and the EZblue server are connected to the same router/network).
- A:** Start Internet Explorer or Firefox browser
 - B:** Set your browser text size to Medium (to set Internet Explorer text size: click on View, select Text Size and then select medium).
 - C:** Type the server IP address that is displayed on the server's monitor. Example `http://192.168.0.201:8080` (be sure to add the 8080 port number as shown)
- Your server is now ready to be configured. The server Wizard will guide you through the server configuration process. **See pages 6-8 for server configuration**

3

EZblue Server Configuration

Step 1: From another PC on the same network, start Internet Explorer or Firefox browser. Enter the server IP address as shown in the following example: <http://192.168.0.201:8080> (be sure to add the 8080). You will see the Login screen shown below. **Note:** use the server actual IP address that is being displayed on the server monitor not the one shown in the example.



Hint Windows 7, Vista, and XP users: Before you login, download Magellan software and the Microsoft .Net software from the links shown in the screen image above. Install the Microsoft .NET software first, then install Magellan on your computer before you login to the server. This will make it easy for you to access your server and will save you a step later. After you finish the install, login to continue to the next step.

Step 2: Enter “admin” for the login Name and the Password you entered during the install. We recommend using a complex or difficult to guess admin password. (the admin account is only used for managing the server.) Add a second user account with admin privilege to use the next time you login.

Step 3: The server Wizard will guide you through the server configuration process. Follow the instructions on the screen.



3 EZblue Server Configuration

 : Set the server name, workgroup name. Workgroup name should be the same as it is on your PC



EZblue Wizard

1 Server Global Settings

It is important to set your Server Name and Workgroup Name. Make any needed changes below and click **Apply**.

Server Name:

Workgroup Name:

Date: Time Zone:

Time: : Daylight Savings ☒

Make any needed changes to your Servers Name, Workgroup, Date and Time before pressing **Apply**

 : Enter user account information below. Enter name and password for each user in your group/office. Only users with an account on the server will be able to access the data stored on the server. Users with “**Admin Access**” privilege can manage the server and mount the folders. Add at least one user account with admin privilege. Next time you login to the server, use the new user/admin account instead of the **admin** account .

 (“**admin**” account is a special account to manage the server only.) You will not be able to use it to map the server folders when using it with the Magellan Desktop program. You need to add at least one user/admin account with “**Admin Access**”. (Example: Mike57). Using the new user/admin account with the Magellan program, you can both manage the server and map your folders.



EZblue Wizard

2 Add Users to the Server

Now add users to your server. Fill in the form below and click **Apply** to add a user. When done adding users click **Next**.

There are currently **1** user(s) on this server.

Full Name:

Login Name:

Email / Settings Drive:

Admin Access: ☒ No ☐ Yes

Password:

Confirm Password:

Admin Access

3

EZblue Server Configuration

-  : Enter a name for each folder that you want to keep on the server and click Apply. Add as many folders as you think you may need. When finished, click “Next”. You can always add or delete folders later from the server Dashboard.


EZblue Wizard




Add Folders to the Server

Now add folders to the server. Folders can be accessed through the Magellan Desktop or Network Neighborhood.

Fill in the form below and click **Apply** to add a folder.
When done adding folders, click **Next**.

There are currently **5** folder(s) on this server.

Folder Name :

Folder Disk: Disk01 ▾ Clear Apply


EZblue Wizard




Congratulations!

You have now completed configuring your server. To access your network folders use the Magellan Desktop or Network Neighborhood.

Your EZblue Linux Server:
 Server Name: **ezblue_951DC18A** Server Workgroup: **WORKGROUP**
 There are **2** users on this server.
 There are **5** folders on this server.

Please verify the information above. If there is a problem with the server name or you would like to add more users or folder, please click **Back**.

In the future you can access this wizard by clicking the Server Tool button and selecting the 'Rerun Setup Wizard' link. Click **Done** to return to the Dashboard.

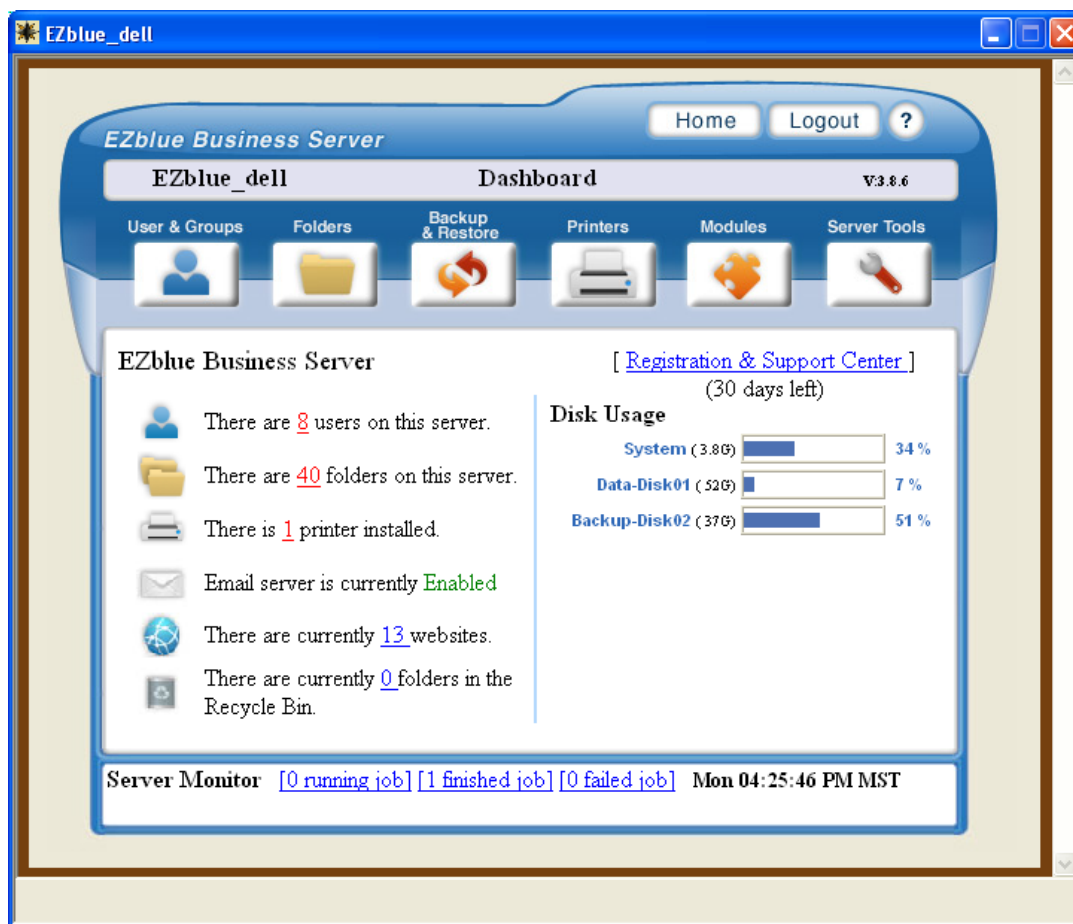
Back
Done

Congratulations, you have completed your server configuration!
 Click “Done” to enter the server Dashboard.



EZblue Server Dashboard Screen Shot

The server Dashboard gives you complete control of your server!



Windows 7, Vista and XP users

If you have already installed Magellan as we suggested in section 3 of this guide, you can skip the next step and go to “Starting and Using Magellan.” Otherwise, please read the following:

Now you are ready to use your server; but before you do that, we recommend that you download and install the EZblue Magellan Desktop program for each client computer on your network. You may need to install Microsoft .NET software first before you install the Magellan program. You can download both Magellan and the .NET programs from the server login screen. See “EZblue Magellan Desktop” for more information

Install the Magellan program on each computer that will be used to access the server. EZblue Magellan is designed to help you find the EZblue server on your network and manage your folders without the need to use your IE browser or “My Network”.

You can also download EZblue Magellan after you configure your server from the “Server Tools” in the server Dashboard .

Click on the “Download Magellan” link. The download will start in a few seconds. Once it is complete, install Magellan on your computer and follow the steps outlined in the next few pages of this guide.



Firewall and anti viruses software.

Make sure that your firewall and anti viruses are disabled or set to allow access to your server when running Magellan.

4 EZblue Magellan Desktop

What is EZblue Magellan Desktop?

EZblue Magellan desktop is a software program that enables users running Microsoft Windows™ Vista and XP to have easy and fast access to their files and folders stored on the EZblue server. Magellan includes additional tools to help you manage the server from any computer on the network. You set it to take a backup snapshot of the “My Document” folder for each computer on the network.

How Does Magellan work?

When you first start Magellan, it scans your network to find any EZblue Server that you may have on the network. Once it finds a server, it asks you if you have an account on the server. If you do have an account, you can enter your name and password. Magellan logs you in to the server and loads (maps) your server folders in a small window on your computer desktop.



Magellan Desktop Menu Description:

After you install Magellan, you can start it by clicking on the Magellan star icon located on your computer desktop. You will notice a small Star icon on the bottom right hand side of your start bar. **Right clicking** on the icon will display the Magellan main menu shown here.

A- Show Magellan Desktop: This option will display the small Magellan desktop window if it is closed.

B- Show All EZblue Servers: This option will display a list of all the EZblue servers that are connected to your network.

C- Manage All EZblue Servers: This option will display the login screen so you can login to your server and access the server Dashboard.

D- Manage Network Folders: This option will display a list of all the folders that are available for you to access. Use this option when you have added or deleted a folder from the server. Using this command, you can remap the folder list and assign them a new drive letter or you can un map them.

Magellan Main Menu

A- Show Magellan Desktop
B- Show All EZblue Servers
C- Manage EZblue Servers
D- Manage Network Folders
E- Disconnect Net. Folders
F- My Document Snapshot
G- Check for Update
H- About Magellan
I- Reset Settings
Exit



E- Disconnect Network Folders: When Magellan starts, it maps the network folders and displays them in the Magellan desktop. If you wish to disconnect these, use this option. For example, if you leave your computer, and you don't wish to keep these folders displayed you can use this option. The command will change back to “Connect Network Folders,” so you can use it to connect the folders again.

F- My Document Snapshot: This is one of best features of the Magellan program. Using this option, you can have Magellan take a snapshot of Windows “My Documents” folder on your computer and copy it's content to a folder you select on the server. You can set the time and select the content that you would like to backup to the server. Magellan will run this command automatically for you. The first time it runs, it will copy the content. Every time after that, it will only copy what has been changed since the last run. It is like having your own automated backup software. **For additional information on My Document Snapshot, see page 15.**

G- Check For Update: Use this option to see if you have the latest version of Magellan.

H- About Magellan will display the current version of the software.



I- Reset Settings: **Magellan stores user's configuration on the client computer and on the server for each user account.** To reset the configuration stored on the server: from the server Dashboard, click on “Users & Groups” button. Click on the “user name”. Check “Reset Magellan Configuration” and click “Apply”. Use this command if you want Magellan to clear the settings and to create a new configuration file for that user.

4 EZblue Magellan Desktop

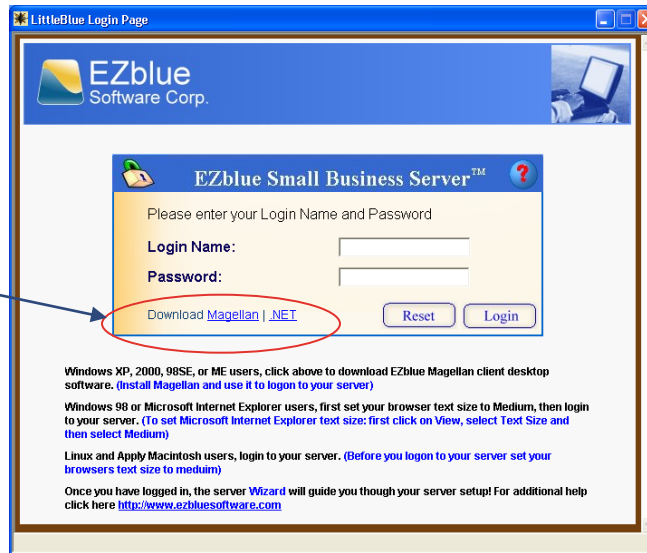
Downloading and Installing Magellan Desktop

There are two options to download the EZblue Magellan Desktop program. You can click on the link from the main Login screen as shown below, or you can download it from the Dashboard Page by selecting “Server Tools” and clicking on the “Download Magellan” link.

For option 1, click on the “Download Magellan” link. The download will start in a few seconds. Once it is complete, install Magellan on your computer and follow the steps. (You may need to download the Microsoft .NET framework to run Magellan if it is not already installed on your computer). We recommend that you download and install EZblue Magellan Desktop software on each client computer on your network.

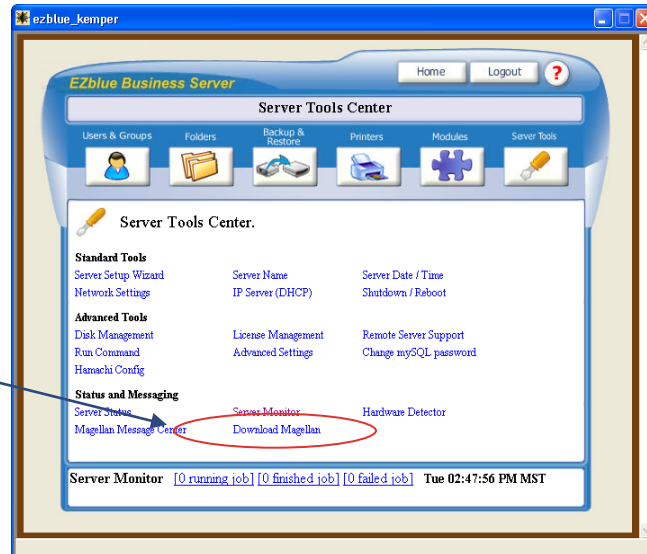
Download Option 1

[Download Links](#)



Download Option 2

[Download Links](#)

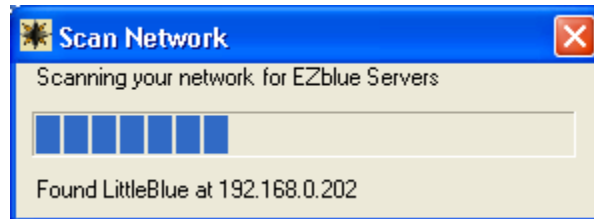


4 EZblue Magellan Desktop

EZblue Magellan desktop software enables Windows Vista and XP users to have fast and easy access to their folders and files stored on the EZblue server. In addition to storing and accessing your folders on the server, Magellan is an excellent tool to use to backup the “My Documents” folder from your computer to the server.

Step 1: Starting and using Magellan

To start Magellan you can click on the Magellan icon on the desktop or click on the Windows **Start** button. Select **All Programs**. Open the “EZblueSoftware” folder and select Magellan. Magellan will start and scan your network for the EZblue server. See image below.

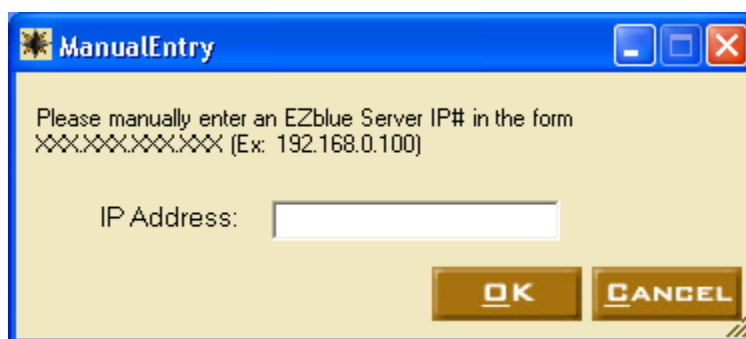


Once Magellan finds the EZblue server, it will ask you if you have an account on the server. Click “Yes”.



If Magellan Cannot Find the Server

In some cases, Magellan scans the network but cannot find the server. This may be due to variety of reasons. For example, you may be on a VPN remote access connection and not part of the local network. To connect to the server, you will need to enter the server IP address manually as shown in the following image.

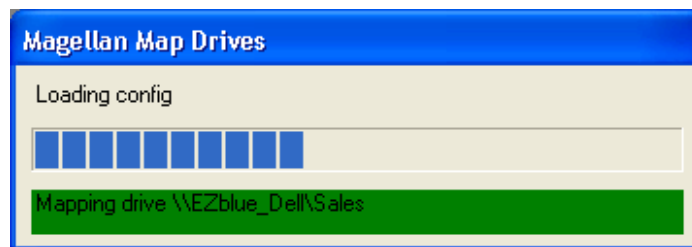


4 EZblue Magellan Desktop

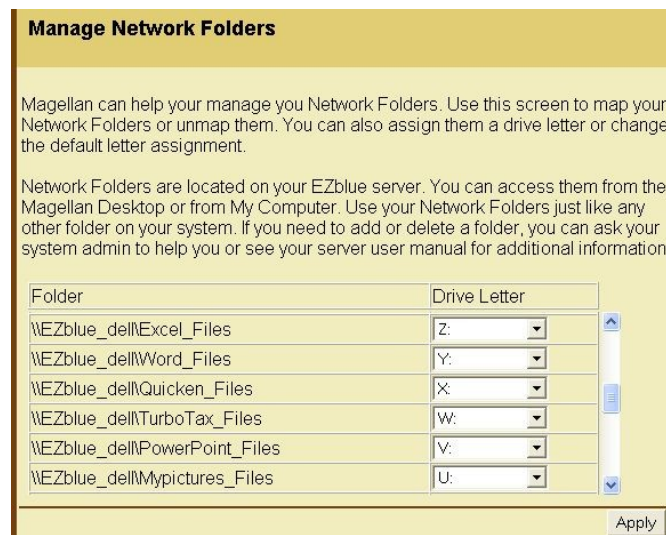
Enter your login name and password. If this your first time to login to the server, use “**admin**” for the login name and the password you entered during the install. It is very important to add another user account to the server with admin privilege. To add another user account, login to the server, click on the “User and Groups” button from the server Dashboard. Click “Add New User” and check “Yes” for Admin Access.. Next time you login to the server with Magellan, use the new name and password. Only users with admin privilege can manage the server and map the folders. All other users can map the folders but they can not manage the server.



Once you login successfully, Magellan will attempt to load your configuration and map your folders on your computer desktop.

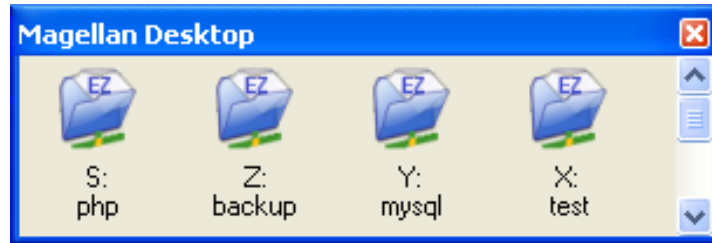


Step 2: Once Magellan finds all the folders on the server, it will map them by assigning a drive letter to each folder. If you wish to change the letter assignment, you can do it from the following screen. Click “Apply” when done.



4 EZblue Magellan Desktop

Once you clicked on the “Apply” button in the “Manage Network Folders” page, a small Magellan Desktop window will be displayed on your computer screen. You can adjust the size and the placement of the Magellan desktop window like any other window. See the image example below.



Click on any of the folders in your Magellan desktop to open it. Use them just like any other Window's folder to store you data. You can click on the folder icon to open it, drag and drop items into the opened folder. These folders are stored on your EZblue server. Only users with an account on the server can map and access the folders.

Remote Access

Remote users can also access their server folders over the Internet providing that you (the admin) have configured the Hamachi Remote Access Module in the Server Tools. To configure the Hamachi module, select a name for your network and enter a password. [See Hamachi Remote Access Setup \(pages16-17\) for more info.](#)

Magellan Desktop Menu

Magellan Desktop offers many options to manage your server and folders from within the Magellan main menu. You can log on to your server, manage your folders and get server status messages sent by your server admin.

To access the Magellan menu, right click on the Magellan icon  located at right hand corner at bottom of your computer screen.



Resetting Magellan Configuration

Magellan stores user's configuration on the client computer and on the server for each user account. To reset Magellan configuration, click on the “Windows Start” button. Select “All Programs.” Open the **EZblueSoftware** folder and select “**Clear Magellan Settings.**”

To reset the configuration stored on the server: from the server Dashboard, click on the “**Users & Group**” button. Click on “user name.” Select “**Reset Magellan Configuration**” and click “Apply.” To clear all the configuration for a user account, you **must** reset it on both the client's computer and on the server side.

Show Magellan Desktop
Show All EZblue Servers
Manage All EZblue Servers
Manage Network Folders
Disconnect Network Folders
My Document Snapshot
Check for Update
About Magellan
Reset Settings
Exit



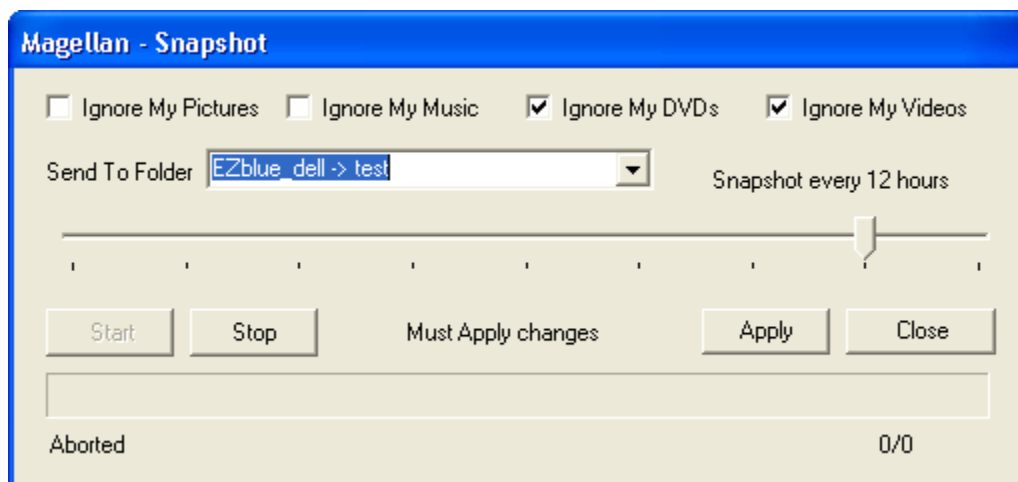
4 EZblue Magellan Desktop

What is “Magellan My Document Snapshot” and how do I use it?

Magellan My Document Snapshot is a built in automated backup feature that makes it easy for you to backup your Windows “My Documents” folder to the server. It is like having your own automated backup software. Every PC running Windows comes with a pre installed folder called My Documents. Inside the My Documents folder there are additional folders like My Pictures, etc. When you use the Magellan My Document Snapshot, it will take a snapshot of the My Documents folder on your PC and copy its content to a folder you select on the server. You can set the time and the content that you would like to backup to the server. Magellan will run this command for you automatically based on the time you selected. The first time it runs, it will copy the My Documents folder content to the folder you specified on the server. Thereafter, every time it runs, it will only backup files that have been changed.

Starting the Magellan My Document Snapshot Command

Start Magellan and select My Document Snapshot from the main menu. A control panel in the image shown below will open. Set the Snapshot options. For the Snapshot to work, you must keep the Magellan Desktop running.



Example of the Magellan My Document Snapshot Configuration

In the image above the user has setup the Snapshot to backup the data files, his My Pictures folder, and his My Music folder; but he setup the program to ignore the DVDs and Movies folders. He selected a folder called “test” on his server to store the data. The program was set to run every 12 hours.

When the Snapshot completes the backup, a folder called Snapshot will be created inside the “test” folder. Every time the Snapshot program runs, it will make another Snapshot folder with the time and date stamped on it with only the changes that were made to the original backup. Doing it this way it keeps the disk space used on the server to a minimum.

The server admin can set the number of Snapshots kept on the server for each user by changing the user account setting.

Please see pages 12-15 for downloading and installing the Magellan Desktop.

5 Hamachi Remote Access

How do I connect to the server remotely over the Internet?

Before answering this question, we will explain two remote access related issues that will help you understand remote access. These issues are:

A- Security: Security is accomplished using virtual private network VPN and encryption. VPN is a connection between a remote computer and the server that allows private data to be sent securely over the Internet.

B- Speed: Most of us who use broadband services like DSL or cable modem believe that we have high speed connections to the Internet. Actually, we only have high speed on the download side of our DSL or cable modem service. The upload side is relatively slow. This is important to understand because when you are communicating remotely with your server, the server is sending the data back to you on the upload side (the low speed side). You can still copy and move your files from the server to your remote computer. However, it will be very slow if you try to open those files across the Internet.

Example: Copy a Word file from the server to your computer and open it with the Microsoft Word program. That should work fine. However, opening the same file over the Internet will be very slow. Therefore, always copy files to your PC, work on them and then copy them back to the server. Remote users can access their server folders over the Internet providing that you (the admin) have configured the Hamachi Remote Access Module in the Server Tools. To learn more about Hamachi remote access, go to: www.hamachi.cc and download the **free** version of the Hamachi client software for each computer that will be connecting to the server remotely. The free version of Hamachi is for personal use only.

Configuring the Hamachi module on the server side

- A- Click on the Server Tools button
- B- Select the Hamachi Module
- C- Select “**On**” and click **Apply** to enable the module
- D- Select Create or Join and press 'Go' to configure Hamachi
- E- Enter a name for your network and a password and click apply

The network name and the password will be used by the remote Hamachi client software to connect to the server.



5 Hamachi Remote Access

Configuring the Hamachi software on the client side

A– If you are running EZblue server software version 3.10.x or lower, download the Hamachi free basic program version 1.0.3x from http://www.filehippo.com/download_hamachi/changelog/4536/. If you are running EZblue server software 3.11 or higher then download Hamachi 2.0 from:

<https://secure.logmein.com/products/hamachi2/download.aspx>.

Get the instructions for version 2.0 from: https://secure.logmein.com/US/welcome/documentation/EN/pdf/Hamachi2/LogMeIn_Hamachi2_GettingStarted.pdf

For version 1.0.3 see the following instructions:

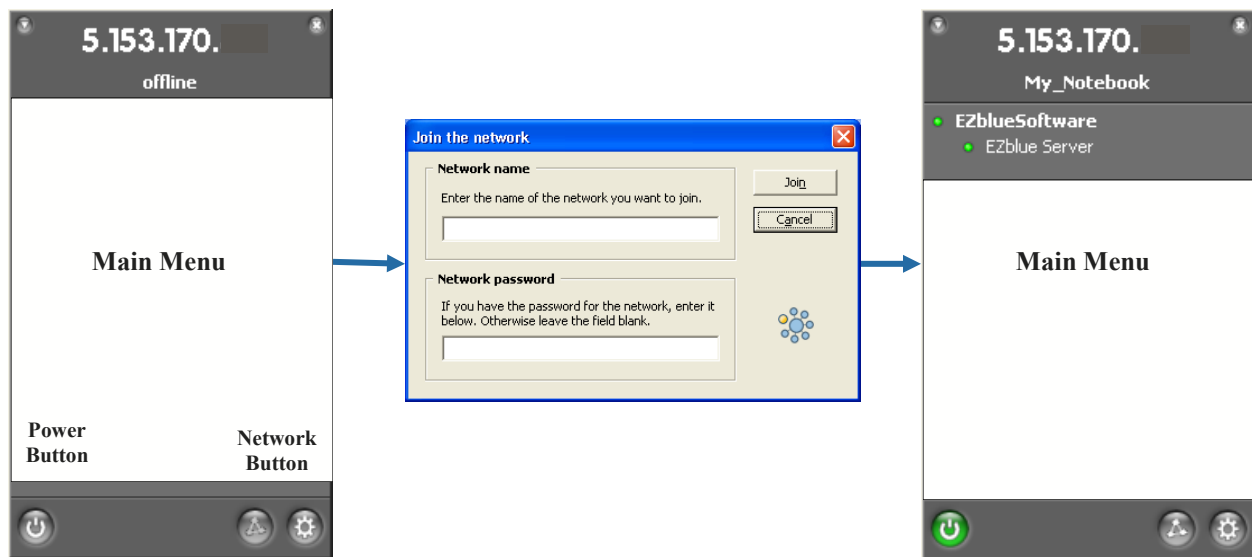
B– Install the program on the computer you will be using to connect to the server remotely.

C– Click on the Hamachi icon to start the program. You will see the Hamachi Main Menu image shown below.

D– Click on the “Power” button.

E– Click on the “Network” button and select the “Join Network option.” Enter your network name and password.

Use the same name and password you used to configure Hamachi module on the server side. Click “Join.”

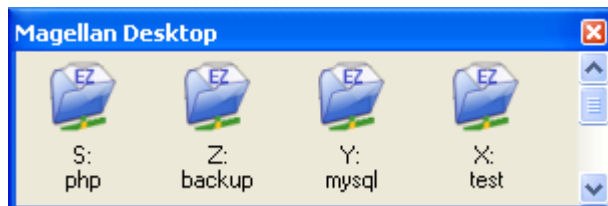


Connecting to the server

When the client PC connects to the server, the Hamachi Main Menu will display the server name or the IP address as shown above. Now you are ready to start Magellan and map your folders.

A– Start Magellan. Magellan will scan for the server. It will ask you to login. It will then mount the folders. If Magellan is unable to find the server, add the server manually by clicking the  button. Then select “Add Server” (use the IP address shown on the Hamachi main menu screen).

B– Once Magellan has mapped the folders you can click on each folder to open it. **Remember to** copy files from the server folders to your PC or vice versa to work on them. Do **not** open the file over the Internet. It will be slow.



When you are communicating remotely with your server, the server is sending the data back to you on the upload side of your broadband line and it may be slow. You can still copy and move your files from the server to your remote computer and work on it. Do not open those files across the Internet. It may be slow because of the speed of your link. This has nothing to do with the server or Hamachi.

6

Web Server Setup

Overview:

In addition to using your server to store, share and backup your data, EZblue Business Server can also be configured to host your personal or business website. The web server module is included as a standard option in the server software.

Advantage of running your own Web server:

There are many advantages for hosting your own website on your own web server. One advantage is cost savings resulting from not having to pay a hosting company a monthly fee to host your website. Other advantages include flexibility and safety. You can host many sites on your server and be in control of all your data since your web files all reside on your server.

Things to consider before getting started:

Setting your web server is an easy task to perform on the EZblue server. However, there are a few things that you need to understand and check before you get started. The list below should help you get started:

- A- Be sure you have enough disk space on your server. Any disk 80GB or higher should be more than enough for storing and hosting any standard website for personal use or for a small business.
- B- You should have a high speed Internet service. Cable modem or DSL service should be sufficient unless you are expecting lots of traffic to your website.



Very important: You must check with your ISP to be certain that they are not blocking the following ports: 80 HTTP, 25 Mail Server, 23 SMTP, 21 ftp, 143 IMAP and 110 POP3. Most ISP's block these ports for residential service but not for small business accounts.

- C- Have a basic understanding of your router and how to configure it to allow the traffic to pass to your server. This is generally called port forwarding or virtual server setup in your router settings. You will need to setup your router to forward the traffic from the public IP address assigned to your account to the server internal IP address. (see ports forwarding in your router user manual or enable the DMZ to point to the server internal IP address).
- D- Check with your ISP to find out if you have a fixed or dynamic IP. The IP address you are getting from your Internet service provider (ISP) is either a fixed IP address or it is dynamically assigned. If it is dynamically assigned, you need to get a DDNS service to keep track of your public IP address.
- E- Last but not least, you will need to order and register a domain name for your website. Example: www.myweb.com. We recommend **www.dyndns.com** because you can register your domain name and also set your DDNS service with them all at the same time. If you already have a domain name, you can use it for your website. Remember to login to your ISP account and change the DNS setting to point your domain name to your router public IP address. Contact your ISP. They will help you with setting up your DNS account information.



6 Web Server Setup

Configuring the web server module is very easy. All you need is to have admin level access to the server Dashboard and the Magellan Desktop. Please follow the steps below to publish your website:

Step 1. Login to the server

Login to the server to access the server Dashboard. Be sure you login as a user with admin privilege (see page 7 for more information).

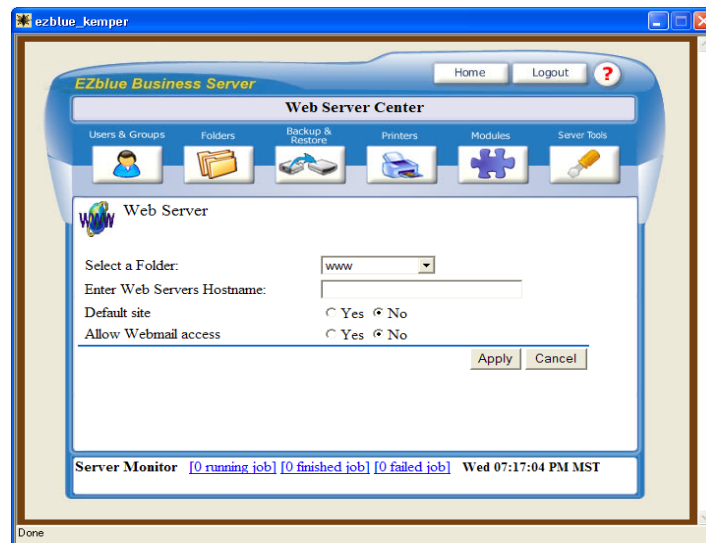
Step 2. Add a Folder

From the server Dashboard, click on “Folders” and select “Add New Folder”. Call the folder any name you would like; for example: **www** or **website**. This folder will be used to store your website files. Click “Apply” when done. For the rest of the web module setup, we will use the folder “**www**” and the server IP address as an example to describe the rest of the steps. To find your server internal IP address, click on “Server Tools” and select “Network settings”.

Hint To host more than one website just add more folders. Each folder can have a different domain name assigned to it or many domains can point to the same folder. *If you do need to ftp your files, click on “Users & Groups”, click on “user name” and select the folder that you want to ftp to.* Using your ftp client software, connect to the server and use your user name and password to start the process. Multiple websites hosting is only available with the EZblue Professional or the Enterprise version.

Step 3. Configuring the Web Module

Click on the “Modules” button and select the “Web Server Module”, Click on the “New Web Site” button. You will see the following image:

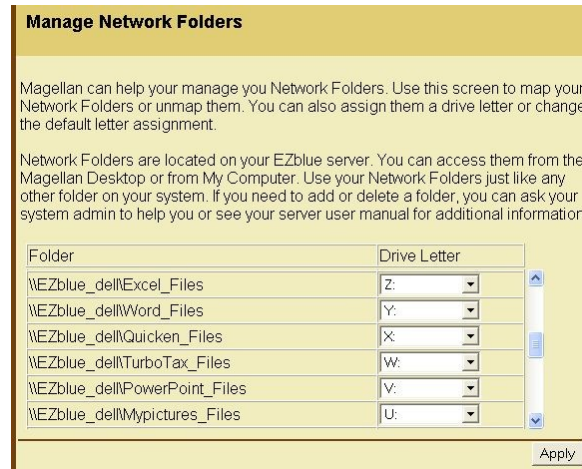


From the folders list, select the folder “**www**” that will hold your website files. Enter an IP address, a host name, or a domain name for your website. For testing, you may use the server internal IP address. Example: 192.168.0.201. Select “Yes” for Default if you want to make this website your main website. Select “Allow Webmail Access” if you are planning on setting up a mail server later. Click “Apply” when done.

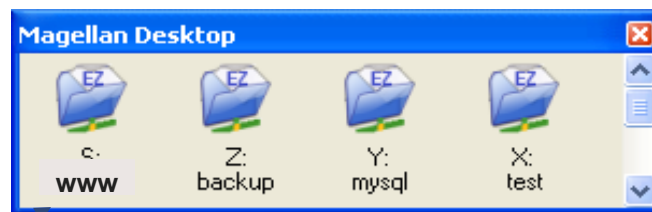
6 Web Server Setup

Step 4. Copying the website files to the www folder

Before you can copy your website file to the www folder, you first need to have the folder mapped on your PC desktop. To do that, use the Magellan desktop program. If you have Magellan already running, right click on the Magellan icon located at the right hand corner at the bottom of your computer screen. Select “Manage Network Folders”. You should see the image below:

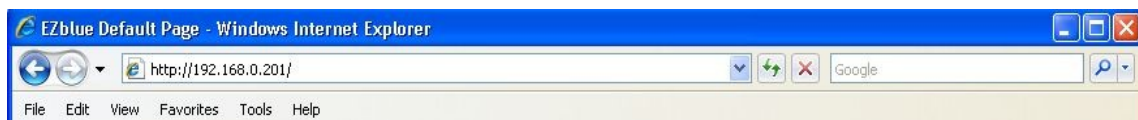


Once Magellan finds all the folders on the server, it will map them by assigning each folder a drive letter. Make sure the **www** folder has a drive letter assigned to it. If you wish to change the letter assignment do so and then click “Apply” when finished. Now you should see your **www** folder on the Magellan Desktop as shown in the image below:



Click on the **www** folder in the Magellan desk top to open it.

Copy all the website’s files from the folder on your PC and move them over to the **www** folder. Close the **www** folder. If you do need to ftp your files to the folder see page 19. Go to your Internet browser and enter your website domain name or the test IP address you assigned it. If you used the server internal IP address to test your website, enter that. For example: <http://192.168.0.201/> as shown below. Later you can go back to the web module and change it to the domain name that you registered. Your website should be up and running. Remember to set your router to forward the traffic to the server and to set your DDNS service if you have an IP address dynamically assigned by your ISP.



7 Support and FAQ's

It is important to us that your questions are answered quickly, so we have created an online support center at: www.ezbluesoftware.com/support. There you can ask questions and get help with installing and maintaining your server. Below is a list of frequently asked questions that may be helpful to you. If you are unable to find an answer to your question, feel free to email us and we will respond to you as quickly as possible.

What is included in the free trial?

The EZblue trial software is a complete, functional package. It includes the EZblue Sever software and the EZblue Magellan Desktop. Use it free for 30 days. If you decide to keep it, you can order the license key and register it by clicking on the "Registration and Support" link located on the server Dashboard. You can also order the key from our online shop at www.ezbluesoftware.com.

Can I connect the server to my wireless router?

Yes, connect the server using standard Ethernet cable to a port on your wireless router. Any wireless client PC can reach the server.

Can I host multiple websites with multiple domains on EZblue Server?

Yes, you can host more than one website and more than one domain on the server. You can also point many domains to the same website. Multiple website hosting is only available with the EZblue Professional or the Enterprise version.

Can I ssh to the server?

Yes, you can. First Login to the server Dashboard and click on the "Server Tools" button. Click on "Remote Support" and enable it. Now you can connect to the server remotely using your ssh client software. Only the server admin can login to the server with ssh. The admin ID is "root" and the password is the admin password entered during installation.

Do I need to keep a Monitor connected to the server after I finish installing the software?

No, you can disconnect the monitor after the server is up and running.

I have an accounting software package. Can I install it on the EZblue server?

No, you can not install it on the server. However, you can have the accounting data files or any other applications data files stored and shared via the server. For example you can have your TurboTax program installed on your PC: however, when you save your files, you save them to a folder on the server. The data files are protected and backed up even if you change your computer or the software.

Can I use Windows 7 or Vista as client PC to connect to the server?

Yes, you can use Windows 7 or Vista client PC to connect to the EZblue server on the same network. We provide the Magellan Desk Top software to help you access your folders on the server and to manage the server from any computer connected to the server.

Can I run my own blog application like Wordpress on the server?

Yes, EZblue is a complete Linux Apache Mysql Php (LAMP) based server. You can install and run most php scripts on the server.



Support and FAQ's

I like the server software and I want to register it. How do I license my server?

You have two options to license your server:

From the Server Dashboard, click on the "[Registration & Support Center](#)" link. Be sure that your server is connected to the internet.

Option 1- If the server is connected to the Internet, click "Registration and Support Center". Select either purchase a "Monthly Plan" or "Permanent License" to continue to use your server software. Follow the steps and enter your selection and your payment information. Once you complete your order and check out, your server will automatically be licensed.

Option 2- If the server is not connected to the Internet, you will need to purchase your license key from our website at: www.ezbluesoftware.com/shop. Use the "Manual License" option to license your server. From [Registration & Support Center](#), click on the "Register" button. On the screen under the "Manual License" option, look up your hardware ID and write it down. Go to our support center at: www.ezbluesoftware.com/support. Login to your account. Select "License Software". Enter your Hardware ID number. Enter the serial number and the number of users. Click on the "Get License" button. A license number will be generated for you. Write the number down and go back to the server [Registration & Support Center](#) and click on the "Register" button. In the "Manual License" section enter the information and click "Register". Your server should now be licensed. If you need additional help, contact us and we will be glad to help.

I have a web site hosted with my ISP. Can I move it and have it hosted on the EZblue server?

Yes. All you have to do is copy all the website files from your account on the ISP server to your EZblue Server and configure the web server as described on page 18-20 of this guide. Remember to change the DNS settings of your domain name to point to the new location of your server (your public IP address). Your public IP address is provided by your Internet service provider for your DSL or cable modem.

When I start Magellan, my folders have a red X mark on them and I can't open them. Why?

Magellan stores user's configuration on the client computer and on the server for each user's account. You may need to reset it and start it again. To reset Magellan configuration, click on the Windows Start button. Select "All Programs" Open the **EZblueSoftware** folder and select "**Clear Magellan Settings**". You also need to reset the configuration stored on the server. From the server Dashboard, click on "Users & Group" button. Click on the "user name," Select "**Reset Magellan Config.**" and click "Apply." Once you completed those steps, restart Magellan again.

Why Do I need to keep the software CD in the Server CD drive?

The server software has been installed. However, you still need to keep the Software CD in the server CD drive at all time. The CD is used for server OS recovery.

For additional help, email your questions to our customers support center shown below:

www.ezbluesoftware.com/support

Thank You For Choosing EZblue Software

Notes:

Thank You For Choosing EZblue Software

www.ezbluesoftware.com



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